



Government of the Republic of Trinidad and Tobago

Ministry of Public Administration

MEDIA RELEASE

16TH January, 2024

**NEW, INCLUSIVE DRESS CODE STARTS TODAY
(over 400 frontline staff trained)**

For immediate release: The new, inclusive Dress Code Policy for Clients and Visitors to Government Offices comes into effect today (Monday 15 January, 2024). Senator the Honourable, Allyson West, Minister of Public Administration (MPA) stated at a recent Media Conference that over 400 frontline staff including customer service representatives, service managers, security personnel and receptionists from Ministries, Departments and Agencies in Trinidad and the Central Administrative Services Tobago (CAST) received customer service training on the policy from the MPA.

“We have had a checkered history with respect to our dress code. There have been issues that have arisen, traditionally there has been no uniform policy with respect to the dress code for the members of the public seeking services out of government offices,” Minister West noted at the Media Conference on Friday 12 January, 2024 at the Old Fire Station Building, Hart Street, Port of Spain.

The Minister, alongside Permanent Secretary, Claudelle McKellar and Executive Director, Modernisation and Service Improvement Division (MSID), Colleen Gallazzi, emphasized that the Dress Code Policy, which was developed by the MPA, applies to Government Offices and **not** to schools, police stations, hospitals, courts, community centres and sporting venues. There are also specific rules for citizens seeking national photo identification from government agencies including the licensing office, immigration services, as well as election and boundaries commission. The new policy allows visitors to wear sleeveless clothing as well as clothing that cover up to the mid-thigh.

The MPA has also created an email address for those wishing to share any questions or concerns: dresscodepolicy@gov.tt and to learn more visit: www.mpa.gov.tt

Photo Caption: From left: Executive Director, Modernisation and Service Improvement Division (MSID), Colleen Gallazzi, Senator the Honourable Allyson West, Minister of Public Administration, The Honourable Symon de Nobriga, Minister in the Office of the Prime Minister – Communications and Permanent Secretary MPA, Claudelle McKellar.

The Ministry of Public Administration proactively partners with stakeholders to strengthen the public service workforce, provide safe and comfortable accommodation solutions and enable digital services that work.

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